

## **Cautionary Note Regarding Forward-Looking Statements**

Certain information contained in this presentation, other matters discussed today and answers that may be given in response to questions may include "forward-looking statements." We may, in some cases, use terms such as "anticipates," "believes," "could," "estimates," "expects," "intends," "likely," "may," "might," "plans," "potential," "predicts," "projects," "seeks," "should," "target," "will," "would," or other words that convey uncertainty of future events or outcomes to identify these forward-looking statements. In particular, statements in this presentation regarding: industry trends; our market awareness; addressable opportunities, including in ancillary and international markets; our ability to grow the size and engagement of our consumer audience; the attractiveness and value proposition of our products and platform, including current offerings and other product opportunities; our ability to grow our paying dealer base and increase revenue per subscribing dealer; our success in international markets; and our potential future results, including long-term financial targets, are examples of such forward-looking statements. These forward-looking statements are subject to a number of risks and uncertainties, including, without limitation, risks related to our rapid growth and ability to sustain our revenue growth rate, our relationships with dealers, new product development, competition in the markets in which we operate, market growth, our ability to expand effectively into new markets, our ability to realize benefits from our acquisition of PistonHeads and successfully implement the integration strategies in connection therewith, our sales and marketing strategies, our capital resources and operating performance, our ability to operate in compliance with applicable laws, as well as other risks and uncertainties that we have detailed in the "Risk Factors" section of our Quarterly Report on Form 10-Q, filed on May 9, 2019 with the U.S. Securities and Exchange Commission. These factors could cause actual res

This presentation also contains estimates and other statistical data, including those relating to our industry and the market in which we operate, that we have obtained or derived from industry publications and reports, including reports from Comscore, Borrell Associates, and publicly available information. We rely on Google Analytics for data relating to our own key business metrics and, for consistency, we rely on Comscore for all data relating to comparisons with our competitors. Google Analytics and Comscore use different methodologies to derive their data and therefore their data for similar statistics are not comparable. These industry publications and reports generally indicate that they have obtained their information from sources believed to be reliable, but do not guarantee the accuracy and completeness of their information. This information involves a number of assumptions and limitations, and you are cautioned not to give undue weight to these estimates, as there is no assurance that any of them will be reached. Based on our industry experience, we believe that the publications and reports are reliable and that the conclusions contained in the publications and reports are reasonable.

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### **Global Trusted Marketplace**

## UNBIASED TRANSPARENCY

Price
Dealer Reputation
Vehicle Condition
Inventory Ranking

#### **MARKETPLACE**

Dealers & Peer to Peer





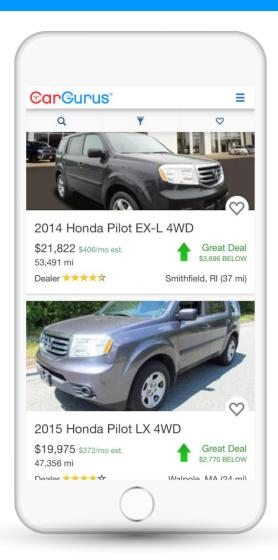
#### Optimized for Consumer Relevance vs Paid Inclusion

#### How did Google overtake Yahoo?

- Relevance over economics
- Algorithms provided best answer to consumer

## CarGurus ranks listings based on unbiased algorithms

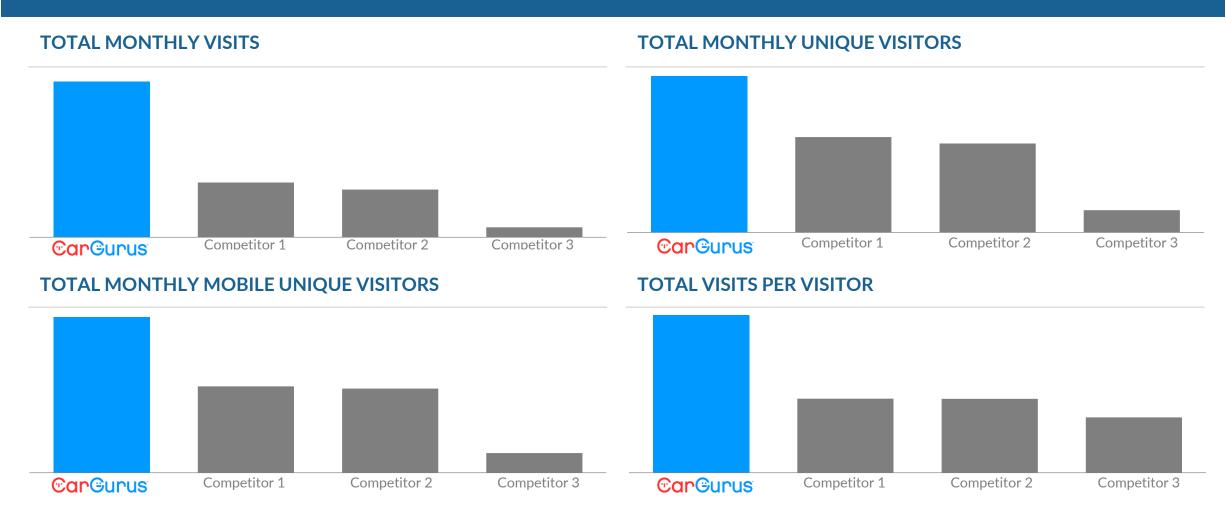
- Organic listings ranked by Deal Ratings
- Instant Market Value considers make, model, trim, year, mileage, options and vehicle condition
- Deal Rating incorporates Dealer Rating from CarGurus community





## We are the #1 Online US Automotive Marketplace<sup>1</sup>

#### THE LARGEST AND MOST ENGAGED AUDIENCE OF CAR SHOPPERS IN THE US<sup>2</sup>



As measured by presented metrics.



<sup>2.</sup> Source: Comscore Media Metrix® Multi-Platform, Automotive – Information/Resources, Q1 2019, U.S. (Competitive set includes: CarGurus.com, Autotrader.com, Cars.com, TrueCar.com)

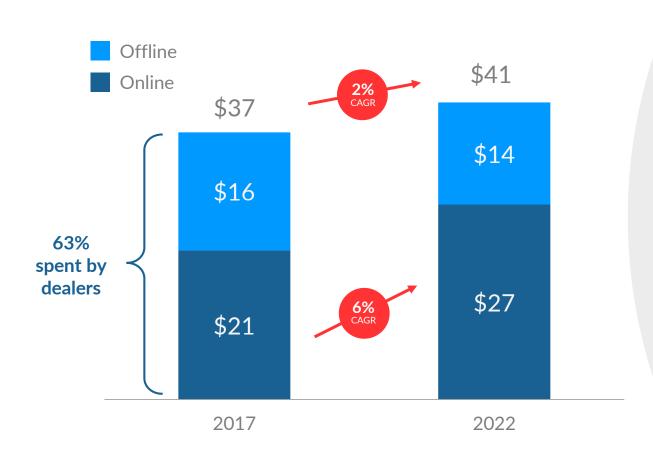


# Market Opportunity & Value Proposition



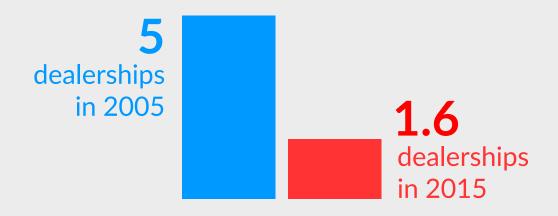
### U.S. Automotive Marketing Continues to Shift Online

## TOTAL U.S. AUTOMOTIVE INDUSTRY MARKETING SPEND (\$ BILLIONS)<sup>1</sup>



## CHANGING CONSUMER AUTO SHOPPING BEHAVIOR

Average Dealership Visits
Prior to Purchase<sup>2</sup>





## Ancillary and International Markets Expand Addressable Opportunity

#### **AUTOMOTIVE RELATED METRICS IN U.S.**<sup>1</sup>

NUMBER OF DEALERSHIPS<sup>1</sup> (THOUSANDS)



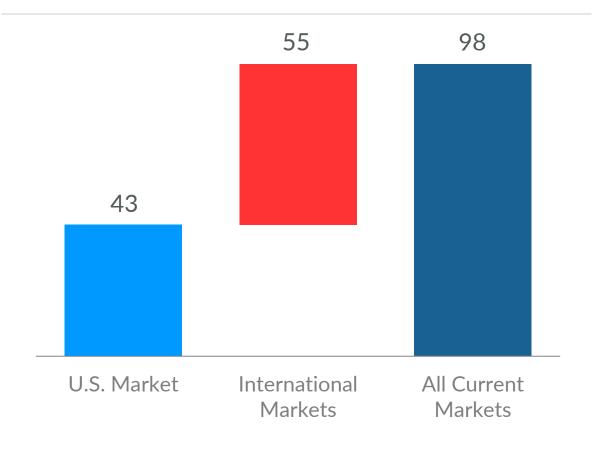
**Multi-billions** 

Annual Dealer Software Spend

~\$4.5 billion

Used Cars Sold in P2P Market Annually

~11 million

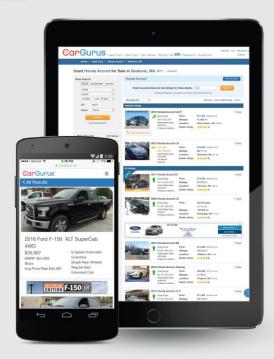




#### **Our Business Model**



#### **CONSUMERS**



#### **CONNECTIONS**

MARKETPLACE TOOLS

DEALER DISPLAY **BRANDING** 

**SEM PLUS** 

#### **Marketplace Subscriptions**

Average Annual Revenue per Subscribing Dealer (AARSD) \$15,4401







## Our Marketplace Can't Be Replicated by Classified Models

#### LARGEST AUTO INVENTORY FROM OVER 40,000 DEALERS





## **Price Information**

- Instant Market Value<sup>1</sup>
- Deal Rating<sup>1</sup>
- Price History



#### Dealer Information

- Qualified Dealer Reviews
- Dealer Ratings

#### MOST INTUITIVE SEARCH RESULTS



**ENGAGED, INFORMED, READY-TO-BUY CONSUMERS** 

48% expect to purchase car in next month<sup>2</sup>



## Our Technology Drives Transparency for Consumers

## UNSTRUCTURED CAR DATA FROM HUNDREDS OF SOURCES ACROSS THOUSANDS OF DEALERS



Make BMW BMW

Model 3-Series Coupe 328

**Year** 2007 2007

**Trim** 328 xi

Seller's Comes with AWD,

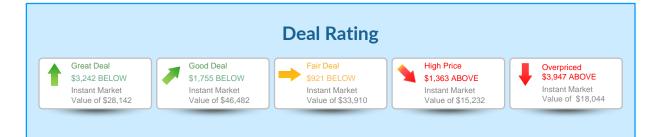
Description sun roof, and more!

2-door BMW with moon roof in excellent condition

Both are a 2007 BMW 3-Series 328xi Coupe





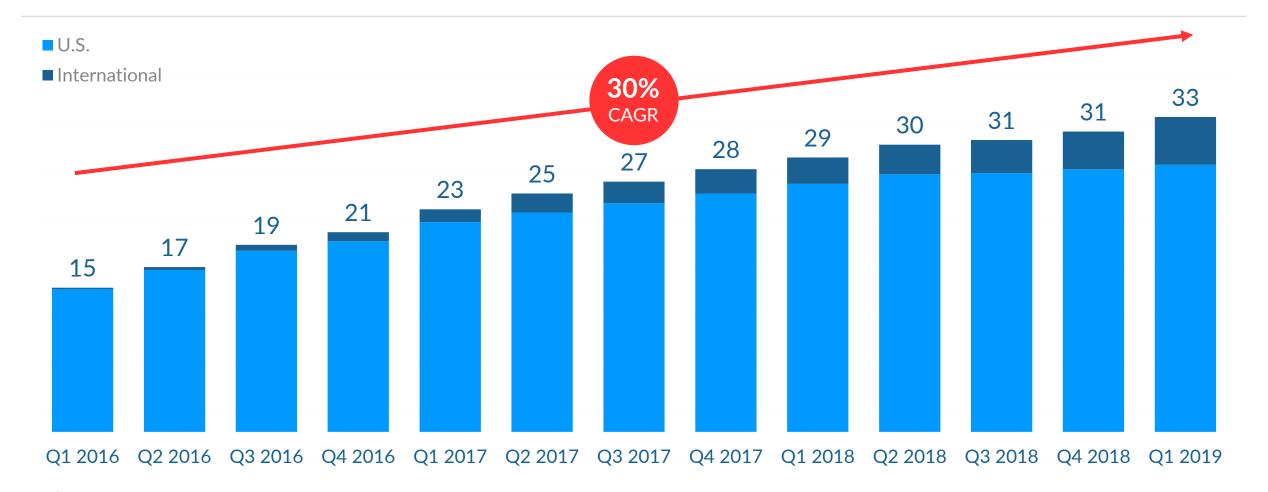


Proprietary Algorithms & Data Analytics



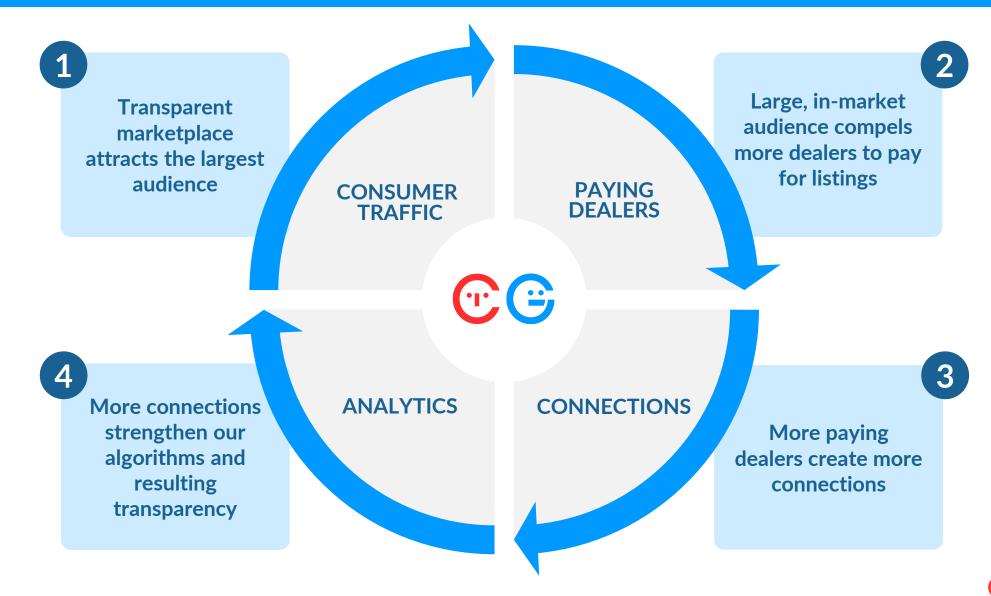
### Rapid Acquisition of Subscribing Dealers<sup>1</sup>

## **NUMBER OF PAYING DEALERS GLOBALLY** (THOUSANDS)





#### Our Business Model and Scale Create Network Effects







## **Growth Opportunities**



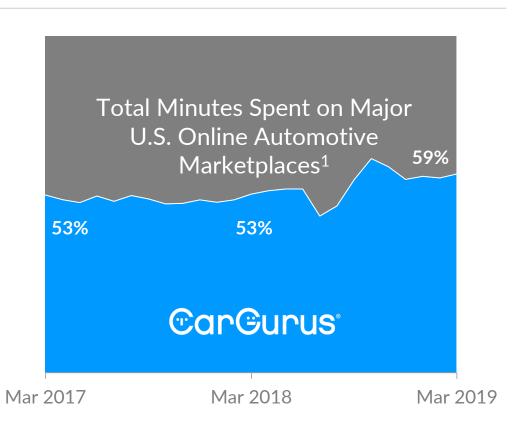
## **Key Growth Opportunities**



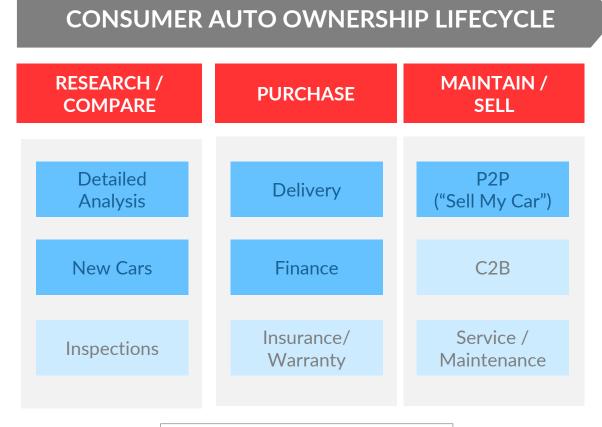


### **Grow Our Audience by Addressing More Consumer Needs**

## GROW AUDIENCE SHARE INVEST IN BRAND ALONG WITH ALGORITHMIC TRAFFIC ACQUISITION



#### **INCREASE ENGAGEMENT**





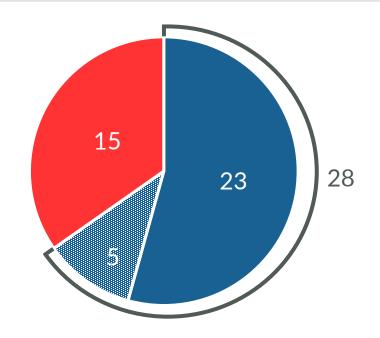


### **Grow Our Paying U.S. Dealer Base**

#### FREEMIUM BUSINESS MODEL

Value Driver	Basic (Free) Listings	Paid Listings		
Connections	Anonymized Email	Phone Email Text/Chat URL Map/Directions		
Merchandising Tools	X	Pricing Tool Market Analysis		
Dealership Branding	X	Website Full Contact		

## PAYING VS. NON-PAYING DEALERS IN U.S.<sup>1</sup> (THOUSANDS)



- Paying Dealers as of IPO
- New Paying Dealers
- Non-Paying Dealers in the Market



## Increase Average Annual Revenue per Subscribing Dealer (AARSD)

Grow
Connection
Volume

- Algorithmic Optimization
- Text/Chat
- Brand
- 62M Connections in 2018 in U.S.<sup>1</sup>

Sell New Products

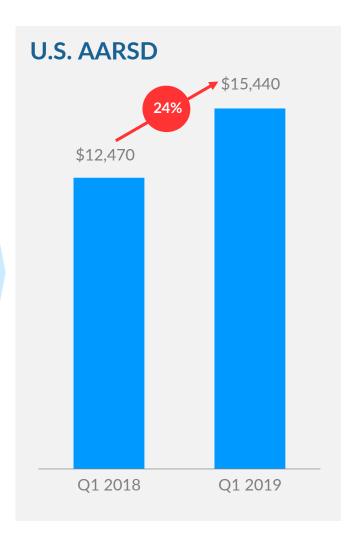
- Dealer Display
- SEM Plus
- Delivery
- Audience Retargeting





Pricing & Packaging

- Annual Renewals
- Leads → Connections
- Pay for Performance Package
- Market-based / Auction Pricing



% of U.S. paying dealers who subscribed to more than one of our offerings

Connections represent managed text/chat interactions, phone, email, URL, map clicks.

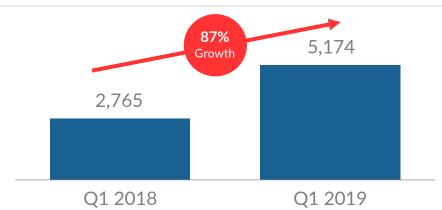
#### Replicate Our Model in International Markets



## INTERNATIONAL AVERAGE MONTHLY UNIQUE USERS (MILLIONS)<sup>1</sup>



#### **INTERNATIONAL PAYING DEALERS**<sup>2</sup>



<sup>1.</sup> Source: Unique users based on Google Analytics data. Beginning in Q1 2019, includes users and sessions from the PistonHeads website from January 8, 2019 (the date of the closing of our acquisition of PistonHeads) to March 31, 2019.



<sup>2.</sup> Beginning in Q1 2019, includes paying dealers from the PistonHeads website from January 8, 2019 (the date of the closing of our acquisition of PistonHeads) to March 31, 2019.



## **Financial Overview**



### Key Financial Highlights

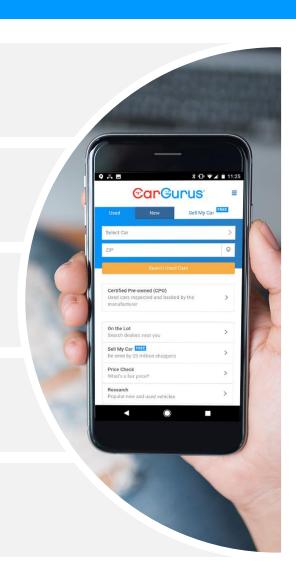
Strong track record of revenue growth

High quality revenue: recurring, high retention, and diversified

Proven operating leverage and profitability

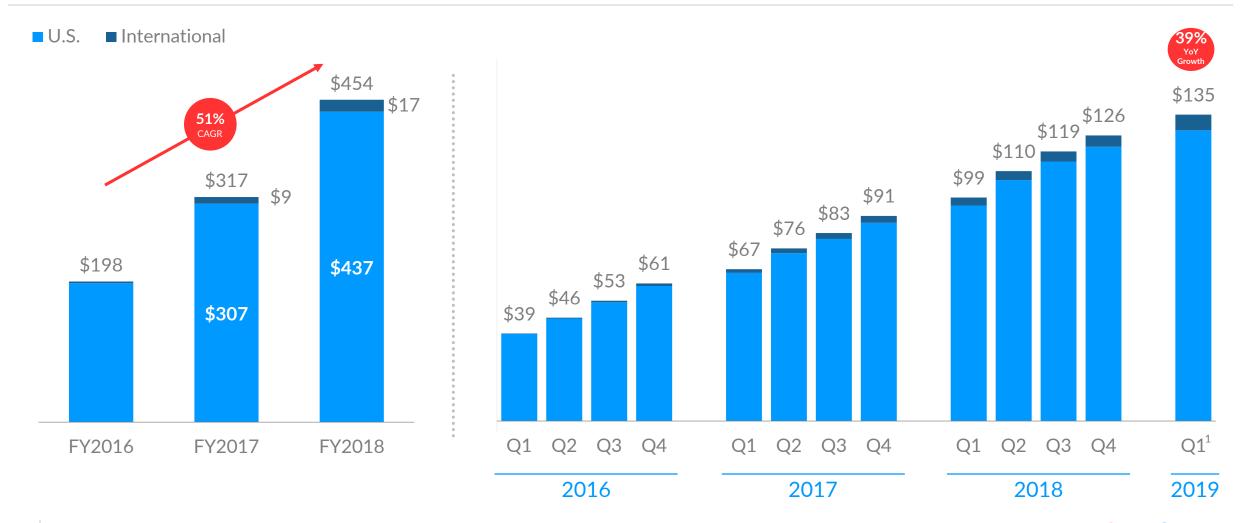
Attractive free cash flow generation

Scalable model for replication in international markets



### Significant Revenue Scale and Momentum

#### (\$ MILLIONS)

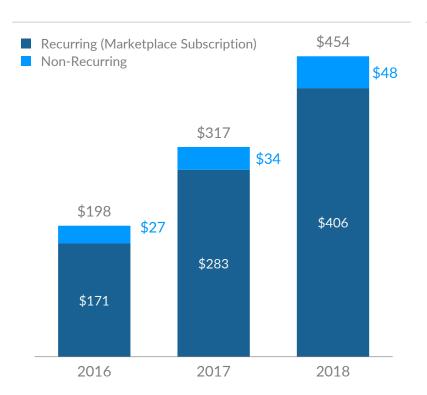




## High Quality Revenue: Recurring, High Retention and Diversified

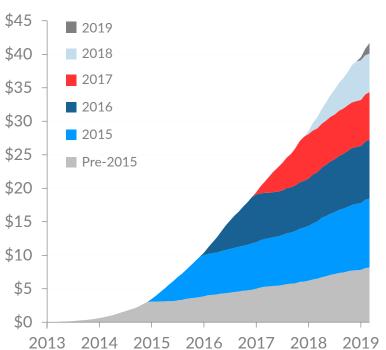
#### **RECURRING**

## TOTAL REVENUE (\$ MILLIONS)



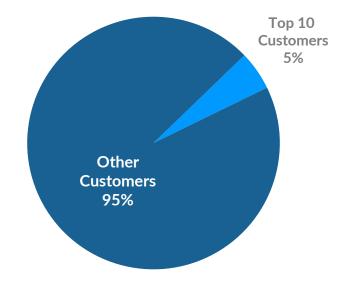
#### **HIGH RETENTION**

#### U.S. MONTHLY MARKETPLACE SUBSCRIPTION REVENUE BY COHORT<sup>1</sup> (\$ MILLIONS)



#### **CUSTOMER MIX**

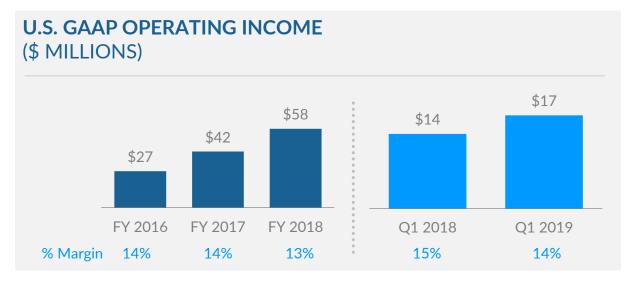
#### **DIVERSIFIED RECURRING REVENUE**

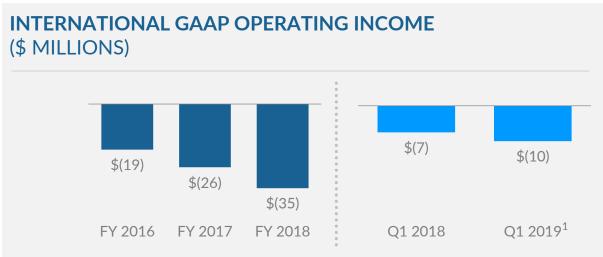


2018 Marketplace Subscription Revenue: \$406M



## GAAP Profitable U.S. Business Continues to Drive Investments in International









#### **Continued Momentum Since IPO**

#### **Strong Execution Against Our Growth Strategies**

#### Grow the Size and Engagement of Consumer Audience<sup>1</sup>

 Total monthly user sessions and unique users up 45% and 37%, respectively, YoY in Q1 2019

#### **Grow Paying U.S. Dealers and Increase AARSD**

- Total U.S. paying dealers up 7% YoY in Q1 2019; addition of more than 4,500 paying dealers in U.S. since IPO
- 22% average YoY growth in U.S. AARSD over the last 4 quarters
- Multi-product penetration up from 15% at IPO to 26% in Q4 2018

#### **Expand and Scale International Markets<sup>1</sup>**

- International monthly user sessions and unique users up 230% and 219%, respectively, YoY in Q1 2019<sup>1</sup>
- International paying dealers up 87% YoY in Q1 2019<sup>2</sup>
- Launched brand campaigns in Canada and the UK
- Launched Italy in Q1 2018
- Launched Spain in Q2 2018

## MONTHLY UNIQUE USERS¹ (MILLIONS)



#### TOTAL PAYING DEALERS<sup>2</sup>



#### **U.S. AARSD**



## LTM TOTAL REVENUE (\$ IN MILLIONS)





<sup>&</sup>lt;del>Dar Gurus</del>

## Long-Term Target Model Progression Since IPO

Percent of Revenue	2016	2017	2018 <sup>1</sup>	Q1 2019 <sup>1</sup>	Long-Term Target
Gross Margin	95%	94%	95%	94%	93% - 95%
Sales & Marketing %	78%	74%	69%	67%	43% - 47%
Product, Technology, Development %	6%	7%	11%	12%	9% - 11%
G&A %	6%	7%	9%	9%	5% - 6%
Depreciation & Amortization %	1%	1%	1%	1%	1% - 2%
Adjusted EBITDA Margin	6%	8%	11%	12%	32% - 34%
GAAP Operating Margin	4%	5%	5%	5%	29% - 31%
U.S. Segment GAAP Operating Margin	14%	14%	13%	14%	

