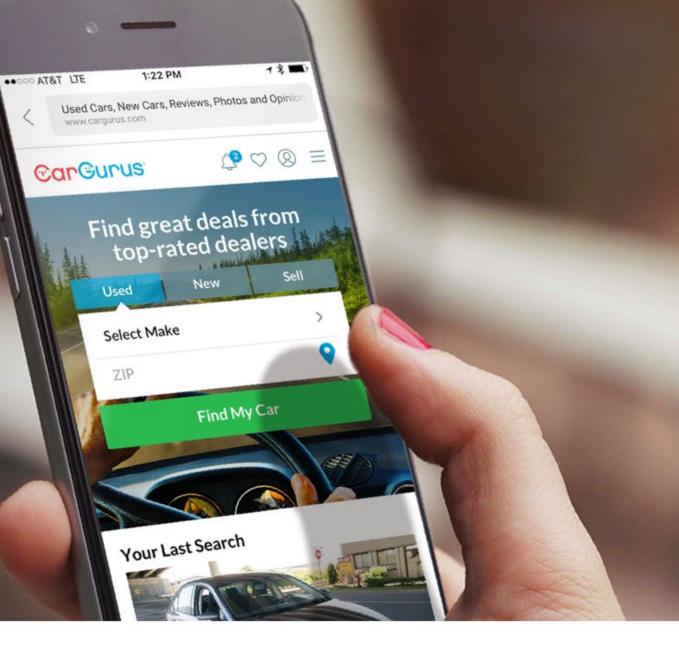
### Q2 2020 Business Update





### **Cautionary Note Regarding Forward-Looking Statements**

Certain information contained in this presentation, other matters discussed today and answers that may be given in response to questions may include "forward-looking statements." We may, in some cases, use terms such as "anticipates," "believes," "could," "estimates," "expects," "intends," "likely," "may," "might," "plans," "potential," "predicts," "projects," "seeks," "should," "target," "will," "would," or other words that convey uncertainty of future events or outcomes to identify these forward-looking statements. In particular, statements in this presentation regarding: industry trends; our market awareness; our business and growth strategy and our plans to execute on our growth strategy; the growth levers we expect to drive our business; our brand awareness efforts, including investments in audience and brand building; our investments in and ability to drive adoption of new and existing products and their benefits, including revenue growth opportunities; the attractiveness and value proposition of our current offerings and other product opportunities; our ability to maintain existing and acquire new customers; addressable opportunities; our success in international markets; our future financial and business performance, including for the third guarter 2020 and full-year 2020, as well as other long-term financial targets; the impact of the COVID-19 pandemic on our business and financial results; and other statements regarding our plans, prospects and expectations, are examples of such forwardlooking statements. These forward-looking statements are subject to a number of risks and uncertainties, including, without limitation, risks related to our growth and ability to grow our revenue, our relationships with dealers, competition in the markets in which we operate, market growth, our ability to innovate, our ability to realize benefits from our acquisitions and successfully implement the integration strategies in connection therewith, natural disasters, epidemics or pandemics, like COVID-19 that has negatively impacted our business, our ability to realize cost savings and achieve other benefits for our business from our expense reduction efforts, our ability to operate in compliance with applicable laws, as well as other risks and uncertainties as may be detailed from time to time in our Annual Reports on Form 10-K and Quarterly Reports on Form 10-Q and other reports we file with the Securities and Exchange Commission. These factors could cause actual results and developments to be materially different from those expressed in or implied by such statements. Forward-looking statements do not guarantee future performance and actual results may differ materially from those projected. The forward-looking statements are made only as of the date of this presentation and we undertake no obligation to update such forward-looking statements to reflect subsequent events or circumstance.

This presentation also contains estimates and other statistical data, including those relating to our industry and the market in which we operate, that we have obtained or derived from internally-prepared studies and surveys, a well as industry publications and reports and other publicly available information prepared by a number of third-party sources. We rely on both internal data and Google Analytics for data relating to our own key business metrics and, for consistency, we rely on Comscore for all data relating to comparisons with our competitors. Google Analytics and Comscore use different methodologies to derive their data and therefore their data for similar statistics are not comparable. These industry publications and reports generally indicate that they have obtained their information from sources believed to be reliable, but do not guarantee the accuracy and completeness of their information. This information involves a number of assumptions and limitations, and you are cautioned not to give undue weight to these estimates, as there is no assurance that any of them will be reached. Based on our experience, we believe that the publications and reports are reliable and that the conclusions contained therein are reasonable. In addition, you are cautioned not to rely on our extrapolations of internally-prepared studies and surveys, as these are estimates involving a number of assumptions and limitations, which we are unable to ensure will be reached.

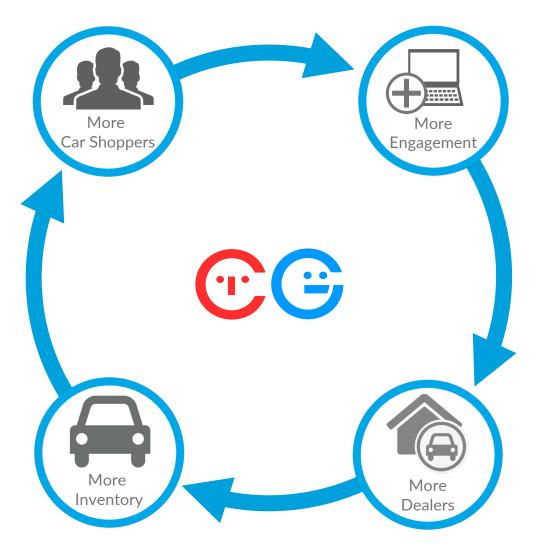
In addition to the financial measures contained in this presentation that are prepared in accordance with U.S. Generally Accepted Accounting Principles (GAAP), this presentation includes certain non-GAAP financial measures and other business metrics. The presentation of non-GAAP financial information and other business metrics is not meant to be considered in isolation or as a substitute for the directly comparable financial measures prepared in accordance with GAAP. While our non-GAAP financial measures and other business metrics are an important tool for financial and operational decision-making and for evaluating our own operating results over different periods of time, we urge investors to review the reconciliation of the non-GAAP financial measures to the comparable GAAP financial measure included above it in the the relevant presentation slide or the Appendix to this presentation, as applicable, and not to rely on any single financial measure to evaluate our business.

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#### Car Gurus

### Global Trusted Marketplace, Powerful Network Effect



Unbiased Transparency Price Dealer Reputation Vehicle Condition Inventory Ranking

#### Marketplace

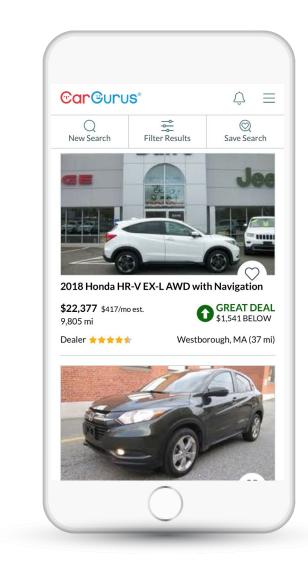
Dealers and Peer to Peer



### **Optimized for Consumer Relevance vs. Paid Inclusion**

#### • How did Google disrupt Yahoo?

- Relevance over economics
- Algorithms provide best answers to consumer
- CarGurus ranks listings based on unbiased algorithms
  - Organic listings ranked by Deal Ratings
  - Instant Market Value considers make, model, trim, year, mileage, options and vehicle condition
  - Deal Rating incorporates Dealer Rating from CarGurus community





### Our Freemium Marketplace Can't Be Replicated by Classified Models

#### LARGEST US AUTO INVENTORY<sup>1</sup>



#### **BEST-DEAL-FIRST ORGANIC SEARCH RESULTS**

92% of users are in-market<sup>3</sup>

#### ENGAGED, INFORMED, READY-TO-BUY CONSUMERS

**60%** more likely to visit CG vs. other sites within week of purchase<sup>4</sup>

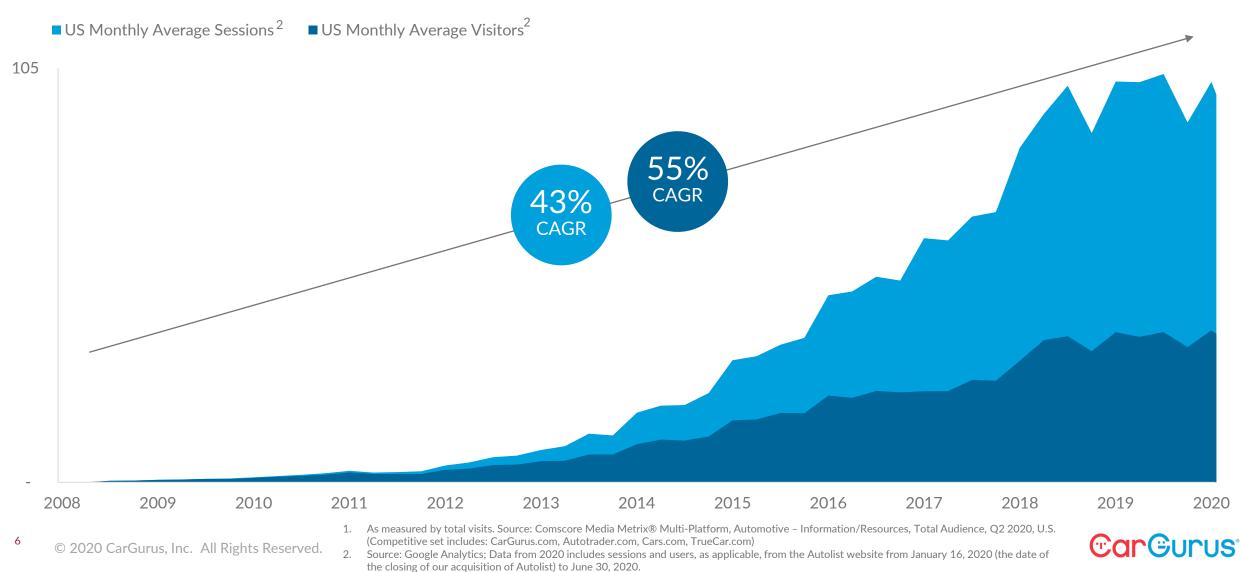
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1. Compared to major online automotive marketplaces in the US, defined as CarGurus.com, Autotrader.com, Cars.com, and TrueCar.com; Based on publicly available US dealer counts and the Comparative Analysis of US Vehicle Listing Platforms, Bates White Economic Consulting, June 2020 2. Unique among major US online auto marketplaces defined as CarGurus.com, Autotrader.com, Cars.com, and TrueCar.com. 3. Company survey of 1,000 US CarGurus users during Q4 2019. 4. 2019 CarGurus Buyer Insight Report (January 2020); Comparative set includes: Autotrader.com, Cars.com, Edmunds, KBB, and TrueCar.com.



### We are the #1 Online US Automotive Marketplace<sup>1</sup>

#### (MILLIONS)<sup>2</sup>



Consumer Value Proposition and Audience Makeup



## **Our Technology Drives Transparency for Consumers**

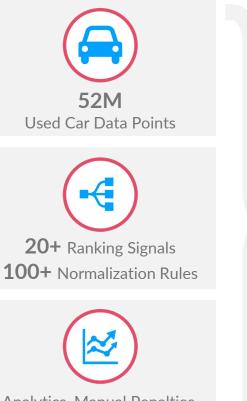
#### UNSTRUCTURED CAR DATA FROM HUNDREDS OF SOURCES ACROSS THOUSANDS OF DEALERS



Make	BMW	BMW
Model	3-Series Coupe	328
Year	2015	2015
Trim	328	xi
Seller's Description	Comes with AWD, sun roof, and more!	2-door BMW with moon roof in excellent condition

#### Both are a 2015 BMW 3-Series 328xi Coupe

Corcorrectory Algorithm

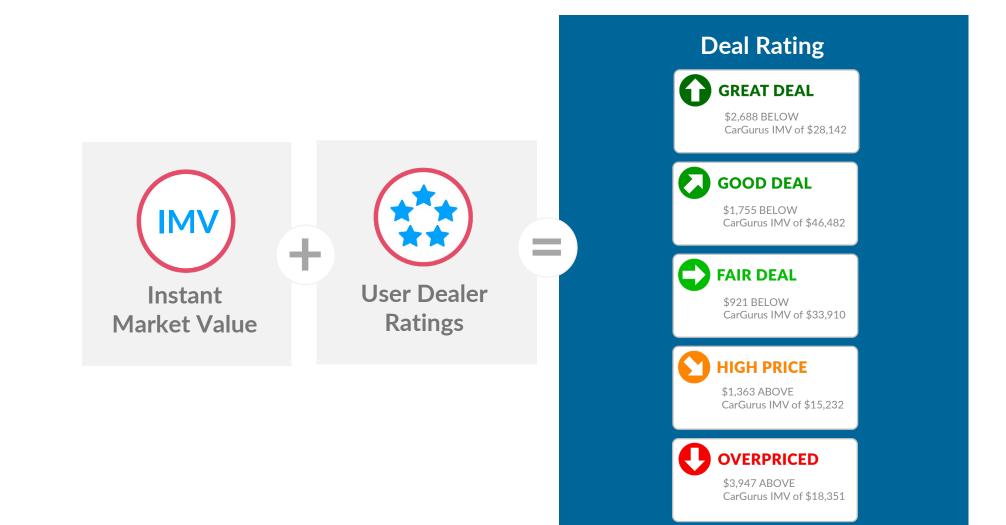


Analytics, Manual Penalties, Bait & Switch Detection, Non-standard Pricing, Photos



CarGurus

### **Our Technology Drives Transparency for Consumers**



#### Car Gurus

### Our Car Shopping Audience is Engaged and Ready to Purchase

CarGurus shoppers are decision makers and auto intenders who have the means to buy a new or used vehicle And, they're visiting CarGurus right before making a purchase

74%

are the sole

head of

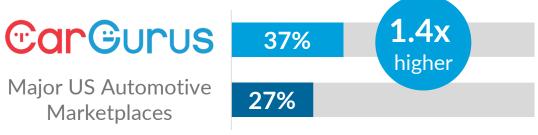
household<sup>1</sup>

**60**%

have a total household income of \$75,000 or more<sup>1</sup>



plan to purchase or lease a vehicle within the next three months<sup>1</sup> % OF VISITS WITHIN A WEEK OF PURCHASE<sup>1</sup>



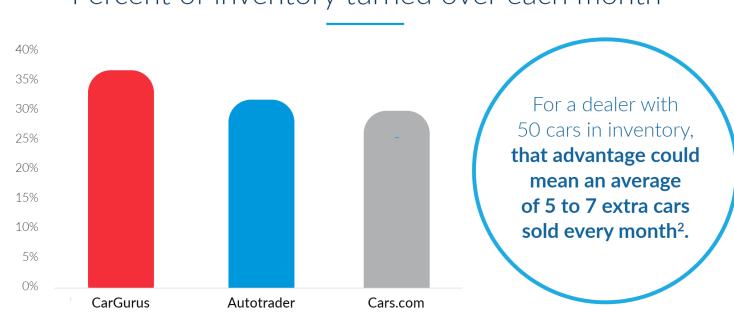




# CarGurus Generates Faster Inventory Turnover than Other US Marketplaces<sup>1</sup>

A third-party study found that vehicles listed on CarGurus sell 16% faster than Autotrader and 22% faster than Cars.com.<sup>1</sup>

The same study showed that for inventory listed by paying dealers on CarGurus, adding a second listings site like Cars.com or Autotrader barely moved the needle, reducing average days on market by **only 6%**.<sup>1</sup>



#### Percent of inventory turned over each month<sup>1</sup>

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1. Comparative Analysis of US Vehicle Listings Platforms, Bates White Economic Consulting, June 2020. 2. Assuming a 45-day average turn and 50 cars in inventory, a 16% improvement in turn rate over Autotrader yields 5.3 more cars sold per month, and a 22% improvement over Cars.com yields 7.3 more cars sold per month.



# Dealer Business Overview

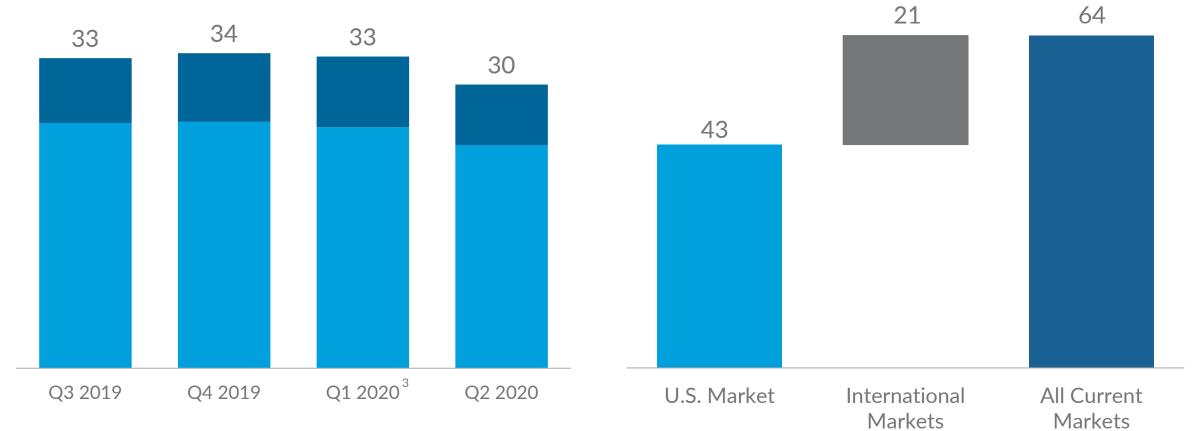


# Large Domestic Paying Dealer Base, Growing International Opportunity

#### TOTAL PAYING DEALERS (THOUSANDS)<sup>1</sup>

LARGE DEALER ADDRESSABLE MARKET (THOUSANDS)<sup>2</sup>

■ U.S. ■ International



CarGurus has adopted a new definition of its paying dealer metric to align CarGurus' data with an enterprise-system upgrade, and has restated paying dealer metrics for the prior periods in the above table after adjusting for the new definition and taking into account a data-reconciliation effort to align CarGurus' historical data to the new structure. The above table represents the number of paying dealers in both the U.S. and International segments reflecting the revised paying dealer definition as well as the reconciled data for each of these periods. For more information and CarGurus' new definition of its paying dealer metric, please see CarGurus' earnings press release dated August 6, 2020, furnished as Exhibit 99.1 to CarGurus' Current Report on Form 8-K filed with the SEC on August 6, 2020. 2. Estimates from NADA (2019), NIADA (2019), Autobiz (2020). 3. Beginning in Q1 2020, includes paying dealers from Autolist.

### Our Dealer Offerings Unlock Digital Marketing Wallet Share

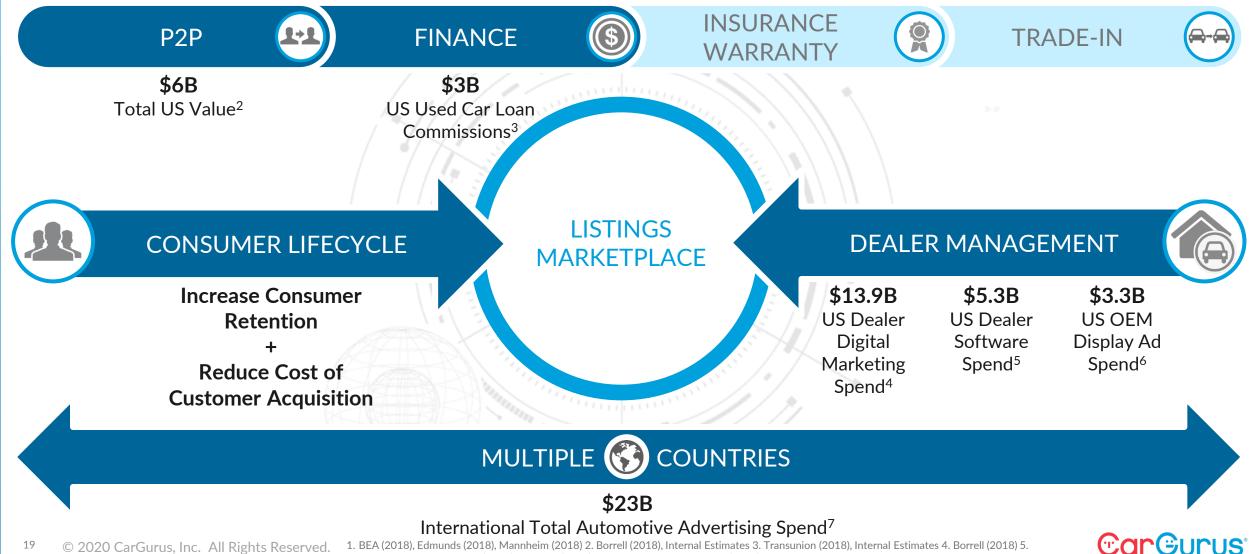


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#### Car Gurus

### Introducing New Products to Unlock Large TAM

#### US NEW AND USED CAR RETAIL SALES: \$1.4T<sup>1</sup>



Investment bank research (2019) 6. Borrell (2018) 7. Investment bank research (2019); spend includes Canada, UK, Germany, Italy and Spain

### Growing US QARSD<sup>1</sup> Through Three Levers

Grow Connection and Lead Volume Increase Adoption of New Products Unit Pricing and Product Packaging

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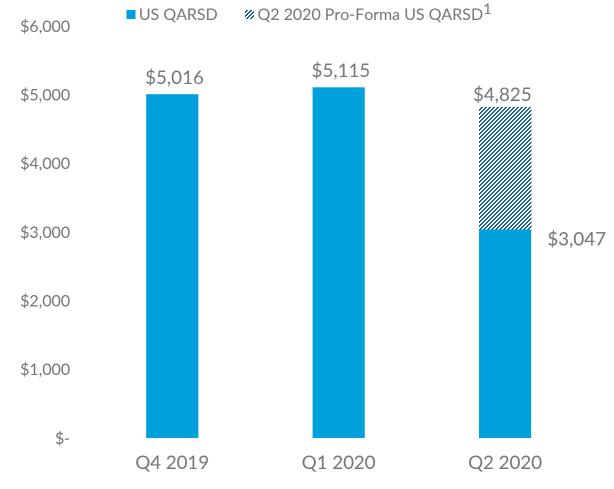
1. Quarterly average revenue per subscribing dealer. For more information on how CarGurus defines its new QARSD key metric, please see CarGurus' earnings press release dated August 6, 2020, furnished as Exhibit 99.1 to CarGurus' Current Report on Form 8-K filed with the SEC on August 6, 2020.



#### We Have Rapidly Grown Connection and Lead Volume to Support QARSD



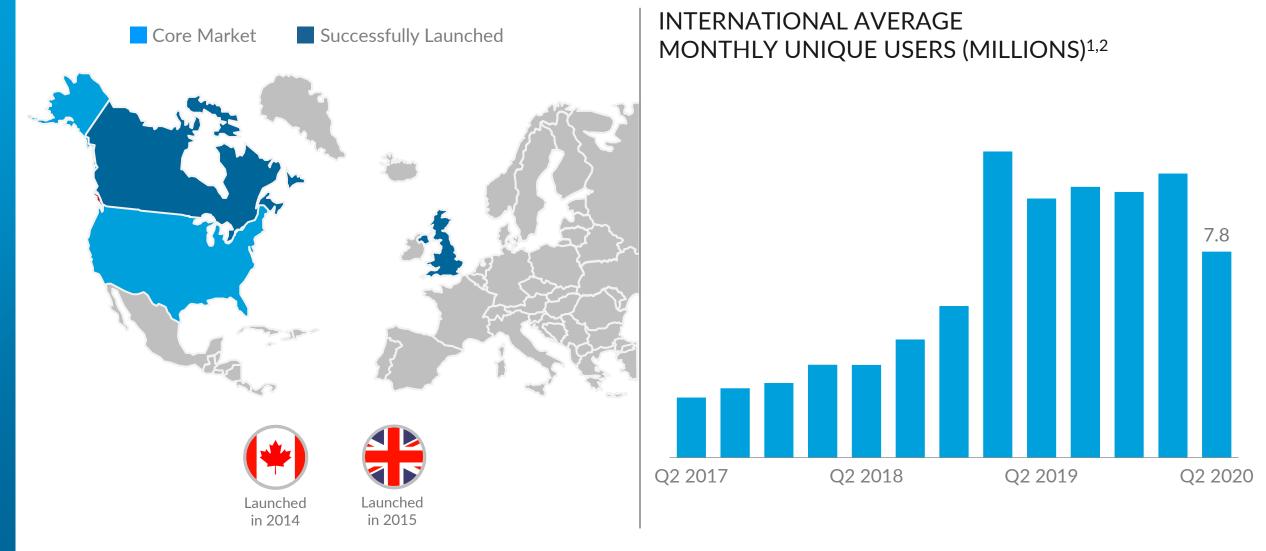
**US QARSD** 



21 © 2020 CarGurus, Inc. All Rights Reserved. 1. For the three months ended June 30, 2020, utilizing non-GAAP, pro forma marketplace subscription revenue for such guarter instead of GAAP marketplace subscription revenue, the United States OARSD would have been approximately \$4,825, which is a non-GAAP measure. Please see the Appendix to this presentation for a reconciliation of non-GAAP, pro forma marketplace subscription revenue to GAAP marketplace subscription revenue.

**Car Curus** 

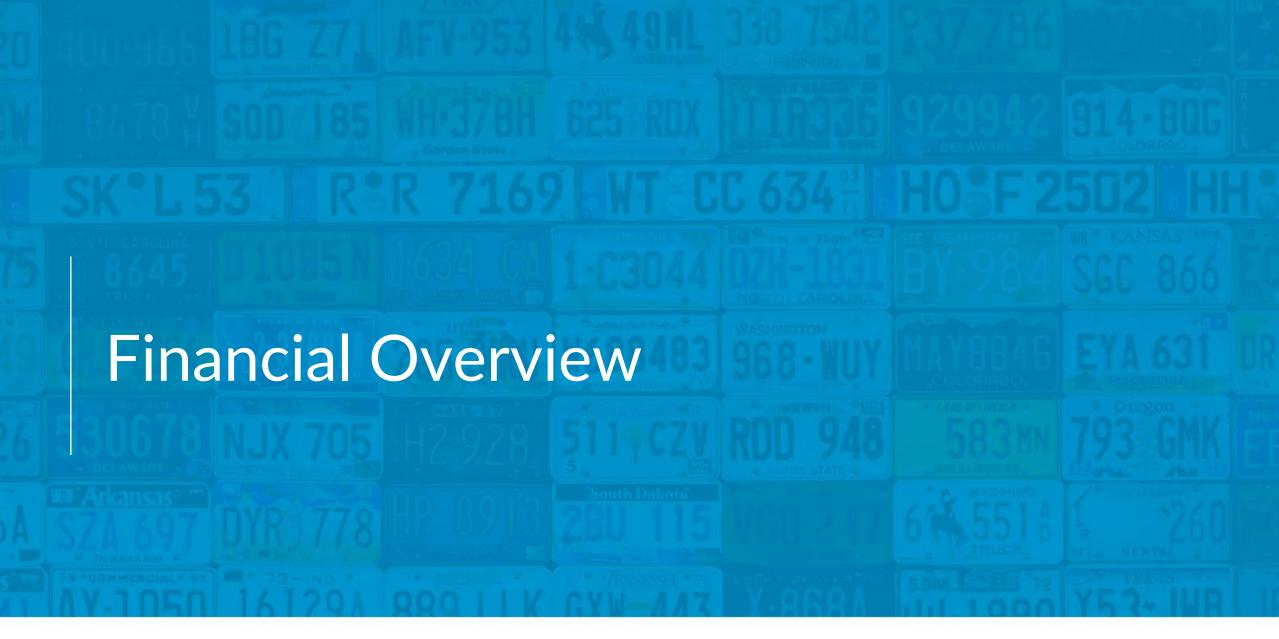
## **Scaling Our International Business**



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#### Car Gurus





### **CarGurus Financial Highlights**

Strong track record of **revenue growth** in large total addressable market

High quality revenue: recurring, high retention, and diversified Proven operating leverage and profitability Attractive free cash flow generation Scalable

model for replication in Canada and the UK

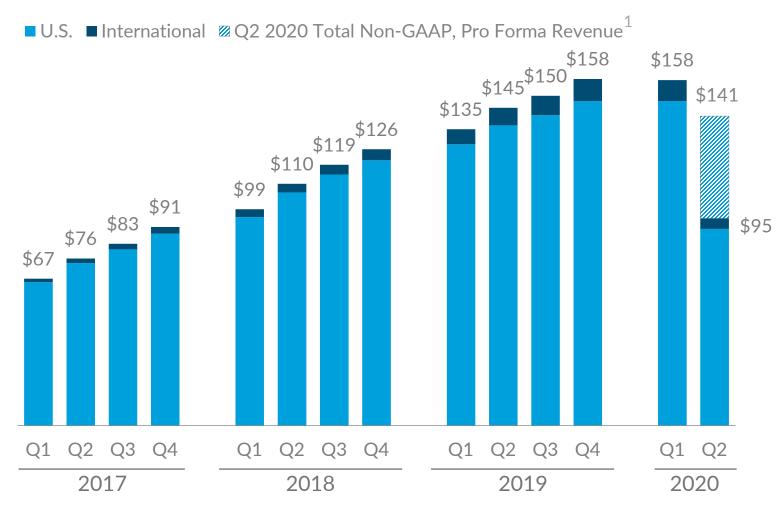


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# Significant Revenue Scale

(\$ MILLIONS)



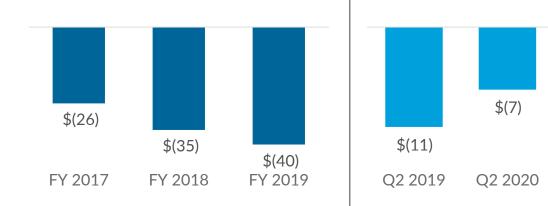


**Car Curus** 

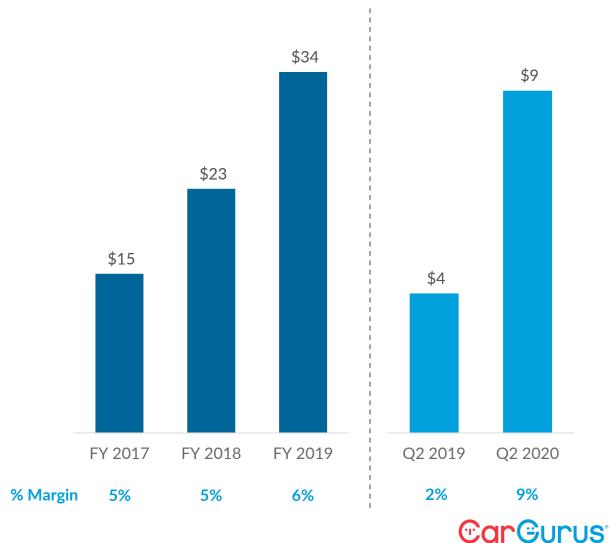
## **Profitable US Business Driving Investments in International**

#### US GAAP OPERATING INCOME (\$ MILLIONS) \$74 \$15 \$58 \$14 \$42 Q2 2019 FY 2017 FY 2018 FY 2019 Q2 2020 % Margin 14% 13% 13% 10% 17%

#### INT'L GAAP OPERATING INCOME (\$ MILLIONS)



CONSOLIDATED GAAP OPERATING INCOME



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### Third Quarter and Full-Year 2020 Outlook<sup>1</sup>

	3Q20 <sup>2</sup>	FY 2020 <sup>3</sup>
Revenue	\$132M - \$135M	\$518M - \$524M
Non-GAAP Operating Income	\$29M - \$31M	\$89M - \$93M
Non-GAAP Earnings Per Share	\$0.21 - \$0.23	\$0.66 - \$0.69

1. Guidance provided by CarGurus in its earnings press release dated August 6, 2020, furnished as Exhibit 99.1 to CarGurus' Current Report on Form 8-K filed with the SEC on August 6, 2020.

2. The third quarter 2020 non-GAAP earnings per share calculation assumes 114.1 million diluted weighted-average common shares outstanding. Guidance does not include any potential impact of foreign currency exchange gains or losses. 3. The full-year non-GAAP earnings per share calculation assumes 114.3 million diluted weighted-average common shares outstanding. Guidance does not include any potential impact of foreign currency exchange gains or losses.

Note: CarGurus has not reconciled its non-GAAP operating income guidance to GAAP operating income, or its non-GAAP EPS guidance to GAAP EPS, because stock-based compensation, amortization of intangible assets, acquisition-related expenses, and restructuring expenses, the reconciling items between such GAAP and non-GAAP financial measures, cannot be reasonably predicted due to, as applicable, the timing, amount, valuation and number of future employee equity awards, and the uncertainty relating to the timing, frequency and effect of acquisitions as well as restructuring and the significance of the resulting acquisition-related or restructuring expenses, and therefore cannot be determined without unreasonable effort.

CarGurus

### Long-Term Target Model Progression Since IPO

Percent of Revenue	2017	<b>2018</b> <sup>1</sup>	<b>2019</b> <sup>1</sup>	Q2 20201	Long-Term Target
Gross Margin	94%	95%	94%	90%	93% - 95%
Sales & Marketing %	74%	69%	66%	41%	43% - 47%
Product, Technology, Development %	7%	11%	12%	23%	9% - 11%
G&A %	7%	9%	9%	15%	5% - 6%
Depreciation & Amortization %	1%	1%	1%	2%	1% - 2%
Adjusted EBITDA <sup>2</sup> Margin	8%	11%	13%	29%	32% - 34%
GAAP Operating Margin	5%	5%	6%	9%	29% - 31%
U.S. Segment GAAP Operating Margin	14%	13%	13%	17%	

1. Reflects adoption and impact of Accounting Standards Certification Topic 606, Revenue from Contracts with Customers.

2. Please see the Appendix to this presentation for a reconciliation of this non-GAAP measure.



#### Appendix: Reconciliation of Revenue to Non-GAAP, Pro Forma Revenue

(\$ MILLIONS)	Q2 2020
Total GAAP Revenue	\$94.7
GAAP US Marketplace Subscription Revenue	\$75.5
Impact of Fee Reductions	\$44.0
Non-GAAP US Marketplace Subscription Revenue	\$119.5
GAAP Int'l Marketplace Subscription Revenue	\$4.5
Impact of Fee Reductions	\$2.7
Non-GAAP Int'l Marketplace Subscription Revenue	\$7.2
Total Non-GAAP, Pro-Forma Marketplace Subscription Revenue	\$126.7
GAAP Total Advertising and Other Revenue	\$14.8
Total Non-GAAP, Pro Forma Revenue	\$141.5

Note: We define total non-GAAP, pro forma revenue as the sum of (i) non-GAAP, pro forma marketplace subscription revenue and (ii) GAAP advertising and other revenue. We define non-GAAP, pro forma marketplace subscription revenue, adjusted to exclude the impact of fee reductions and which assumes that we had no incremental churn other than realized in the relevant quarter, such that all reported paying dealers retained their subscriptions at their full subscription level. We believe these non-GAAP financial measures provide useful information that will allow investors to compare our period-to-period revenue trends.

## Appendix: Reconciliation of Net Income to Adjusted EBITDA

(\$ MILLIONS)	2017	2018	2019	Q2 2020
Net Income	\$13.2	\$65.2	\$42.1	\$7.1
Depreciation and Amortization	3.8	5.0	7.8	3.4
Stock-based Compensation Expense	5.0	20.8	34.3	11.9
Acquisition-related Expenses	-	0.6	0.5	0.0
Restructuring Expenses <sup>1</sup>	-	-	-	3.5
Other Income, Net	(0.6)	(2.3)	(4.4)	(0.5)
Provision for/(Benefit from) Income Taxes	2.6	(39.7)	(3.4)	2.1
Adjusted EBITDA	\$24.1	\$49.7	\$77.0	\$27.5

1. Excludes stock-based compensation expense of \$753 for Q2 2020 related to the expense reduction plan approved by the CarGurus Board of Directors on April 13, 2020 to address the impact of the COVID-19 pandemic on CarGurus' business, as the amount is already included within the stock-based compensation line item in the Reconciliation of Net Income to Adjusted EBITDA.

Note: We define Adjusted EBITDA as GAAP net income, adjusted to exclude: depreciation and amortization, stock-based compensation expense, acquisition-related expenses, restructuring expenses, other income, net, and the (benefit from) provision for income taxes. We have presented Adjusted EBITDA because it is a key measure used by our management and board of directors to understand and evaluate our operating performance, generate future operating plans, and make strategic decisions regarding the allocation of capital. In particular, we believe that the exclusion of certain items in calculating Adjusted EBITDA can produce a useful measure for period-to-period comparisons of our business.

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